

What is covered -- All of SelectBlinds.com products are covered against defects in materials and workmanship provided the product was installed properly and in accordance with the installation instructions. The limited lifetime warranty is extended to the Dealer and their original customer, in the original window for which it was installed.

For how long -- For most products the warranty coverage will be for as long as you the Dealer or your original customer owns the products. Some states do not allow limitations on how long an implied warranty lasts. Please see individual product specifications for exact warranty information.

Who is covered -- The warranty extends only to you as the Dealer and their original customer, in a residential application. All warranty claims must be provided by the Dealer (original customer) only; warranty claims will not be accepted by non registered Dealers.

What we will do -- If your product is defective during the warranty period we will at our option either repair or replace without a charge, within the first 30 days after delivery of product. This shall be your sole remedy under this warranty. After 30 days of receipt of product. Dealer is required to pay shipping to manufacturer.

What is not covered -- This warranty does not cover normal wear and tear or any damage/loss caused by abuse or misuse or improper installation. All materials can lose original intensity after long exposure to the sun. When left for extended periods in direct sunlight, plastics tend to crack. All cords will eventually wear out. We consider these things normal wear and tear not covered by this warranty. Colors may vary from lot, to lot, and may not exactly match sample swatches or previous purchases. Parts, fabric, slats, and vertical tracks have a 3 year limited warranty. Please reference below for specific issues and solutions.

<p>Parts: Replaceable parts include but are not limited to mounting brackets, valance clips, cord locks, tilter mechanisms, cord cleats, bottom rail plugs, hold-down brackets, equalizers, cord cleats, tassels, and tensioners. Up to 3 years: parts will be mailed standard ground shipping at no charge. After 3 years: \$5 charge for parts, this includes standard ground shipping.</p>	<p>Fabric and Slats: In case of warping of slats, vertical vanes breaking, or fabric separation. Up to 3 years: Product will be remade at no charge. After 3 years: Fabric and slats are considered wearable items and are not covered under the limited lifetime warranty after 3 years.</p>	<p>Restrings: Up to 3 years: Selectblinds will restring the product at no charge. Shipping charge is the responsibility of the customer. After 3 years: \$20 charge for restrings. Shipping charge is the responsibility of the customer.</p>
<p>Vertical Tracks: Operation of the track includes tilt (swivel) and traverse (draw). This does not include breakage of track stems. Up to 3 years: track will be replaced at no charge. If the track is over 90" wide a \$70 oversize fee will be charged. For tracks over 130" wide a \$150 oversize fee will be added. After 3 years: \$35 charge for new track. If the track is over 90" wide an additional \$70 fee will be charged. For tracks over 139" wide a \$150 oversize fee will be added.</p>	<p>Product not raising or loosing tension: Up to 3 years: Product will be remade at no charge. After 3 years: All materials can lose original intensity and the life of cords varies depending on use. These things are considered normal wear and tear and are not covered under the limited lifetime warranty after 3 years.</p>	<p>No Liability for Incidental or Consequential Damages: Repair or replacement of a defective product is your sole remedy under this warranty. In no event shall we be liable for transportation costs to or from the dealer, costs of removal or reinstallation of our products, or incidental or consequential damages so the limitation or exclusion may not be applied to you.</p>

How to get service -- To obtain service contact our **Dealer Customer Care** department and provide a description of the problem. Product(s) must be returned to the specified manufacturing facility. It is the customer's responsibility to transport the product to the specified address for repair.

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Your rights under State Law -- This warranty gives you specific legal rights, you may also have other rights which may vary from state to state.